

CT SECURITY SUITE HELP FILE

SUMMARY

This Quick Start Guide will help you understand and effectively use ZoneAlarm® Internet Security Suite. We've made the product simple to set up. Within minutes, your computer will be protected.

Overview

Installing and setting up ZoneAlarm® Internet Security Suite takes less than five minutes. The installer will guide you through these three steps:

- 1) Install ZoneAlarm® Internet Security Suite
- 2) Set up your Internet Security (Configuration Wizard)
- 3) Enter your license key (located on the CD sleeve inside the box)

As soon as the Wizard is complete, you're protected!

You may see some alerts soon after installation. This is normal (see "ZoneAlarm® Internet Security Suite Alerts" in this Quick Start Guide for more information).

Before You Start

Connect to the Internet before beginning installation so you can register for 12 months of free updates while you install.

If you install offline, you can register later by going to the Overview panel > Product Info tab and clicking Change Reg.

Upgrading from a Previous Version of ZoneAlarm®

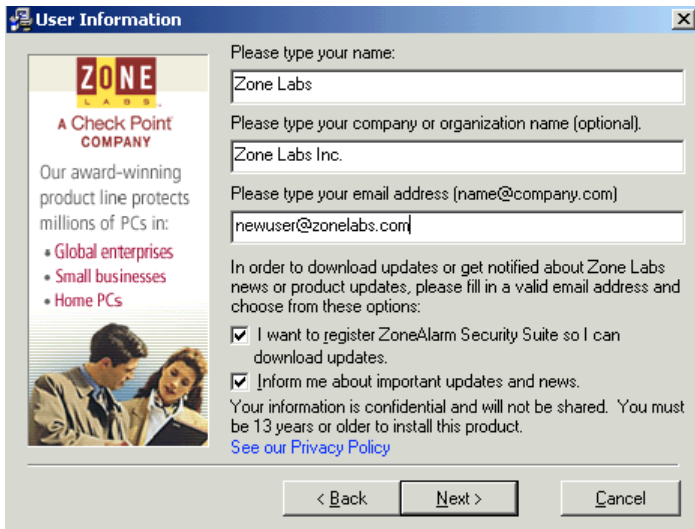
If you are upgrading from a previous version of another ZoneAlarm® product, you can install ZoneAlarm® Internet Security Suite without uninstalling the previous version.

The installer will ask you whether you want to perform a clean installation (which will remove your firewall, program control, and the security settings, and return them to Zone Labs defaults) or an upgrade installation (which will preserve your settings).

Performing a clean install is recommended if you have been experiencing any problems with your security settings (for example, if you are unable to change a setting, or a setting reverts to a prior state).

Registration

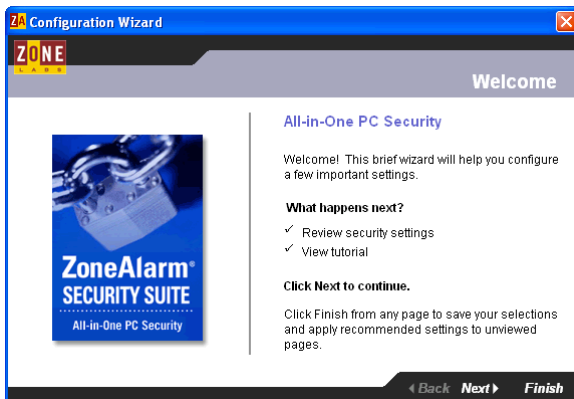
The installation process will automatically prompt you to register your copy of ZoneAlarm® Internet Security Suite. Registration is necessary to keep your software up-to-date, which will protect you from the latest threats.

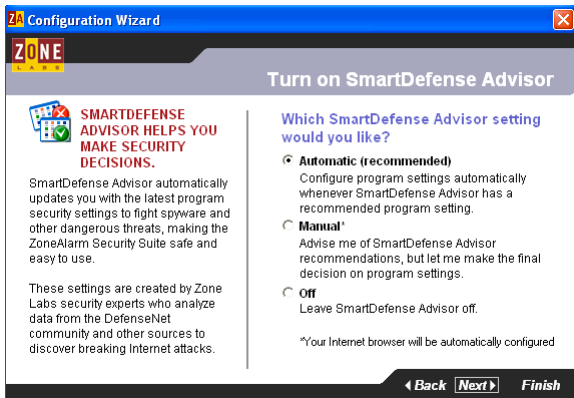
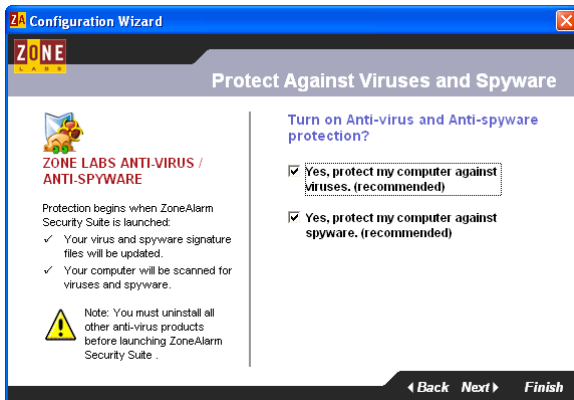


Configuration Wizard

The Configuration Wizard, which runs automatically after installation, helps you adjust your security levels according to your needs.

Follow the instructions on each screen to set your antivirus, anti-spyware, Program Control, and other preferences. It takes only a few minutes.





License Key

You must enter your ZoneAlarm® Internet Security Suite license key within 15 days or the product will stop working.

Locate your license key on the product CD sleeve. Open the ZoneAlarm Internet Security Suite program and select the Overview panel on the left side of the screen. Go to the Product Info tab and in the Licensing Information section, click the Change Lic. button and type in your license key.

ZoneAlarm Security Suite

ZONE

INTERNET IN OUT **STOP**

INTERNET TRUSTED

PROGRAMS

All Systems Active

Help

Overview Status Product Info Preferences

Overview Make sure your version of ZoneAlarm Security Suite is registered and up-to-date.

Firewall

Program Control

Anti-virus / Anti-spyware Keep your update and support subscription current to stay ahead of hackers!

E-mail Protection

Privacy

Version Information

ZoneAlarm Security Suite version 6.0.617.000
TrueVector security engine version 6.0.617.000
Driver version 6.0.617.000
Anti-virus Vet engine version 11.9.1.000, DAT file version 11.9.9102.000
Anti-spyware engine version 4.0.8.24, DAT file version 01.200506.81
AntiSpam version 4.6.0.5275

Licensing Information

License number: g4ha7-gmvur-qndxd-v14j7e-5s6gk0
Beta license expires in 55 days

Buy Now! Change Lic.

Click here to enter your license key

ZoneAlarm® Internet Security Suite Control Center

The ZoneAlarm® Internet Security Suite Control Center gives you quick access to all your security features, and keeps you informed of your security status.

The screenshot shows the ZoneAlarm Security Suite Control Center interface. At the top, there is a blue header bar with the ZoneAlarm logo and a 'STOP' button. Below the header, there is a status bar showing 'INTERNET' and 'TRUSTED' with a padlock icon. The main content area is divided into several sections: 'Overview', 'Blocked Intrusions', and a list of security features. The 'Overview' section includes a 'Welcome!' message and a 'You're protected by ZoneAlarm Security Suite!' message. The 'Blocked Intrusions' section shows '257 Intrusions have been blocked since install' and '3 of those have been high-rated'. The security features listed are: 'Inbound Protection' (257 access attempts blocked), 'Outbound Protection' (62 program(s) secured for Internet access), 'E-mail Protection' (MailSafe is on, 0 suspect e-mail attachments quarantined), 'Anti-virus / Anti-spyware' (Anti-virus is on, 0 viruses treated; Anti-spyware is on, 0 spies treated), and 'IM Security Protection' (IM Security is on, 1 messages scanned). On the right side, there are three buttons: 'Flash Tutorial', 'Firewall is up to date.', and 'What's new at Zone Labs'. At the bottom, there are 'Hide Text' and 'Reset to Default' buttons.

Stop button shuts off all network traffic. Click only if you think you are under attack.

The Internet Lock raises security on unattended computers. Leave open except when you leave your computer for long periods of time (such as several days).

The Help link takes you to onscreen help for the panel and tab you have chosen.

The Status tab shows you the status of your major security features and summarizes past security activity.

The Menu Bar lists your security features. Just click on a feature name to open the panel for that feature.

ZoneAlarm® Internet Security Suite Alerts

Soon after you install ZoneAlarm® Internet Security Suite, you may see Network, Program, and Firewall alerts.

This is normal - an alert lets you know you're protected, and helps you to set the right permissions for your network connections and programs. The number of alerts you see will decrease quickly.

New Network Wizard (Alert)

You will probably see a network detection Wizard (or alert) soon after you install ZoneAlarm® Internet Security Suite.

This means the firewall has detected the network to which you are connected. This is usually your Internet Service Provider. The Wizard helps you set the right security for each network.



If you're on a public network (for example, in an airport, café, or hotel), you need a higher level of security. Put public networks in the Internet Zone.

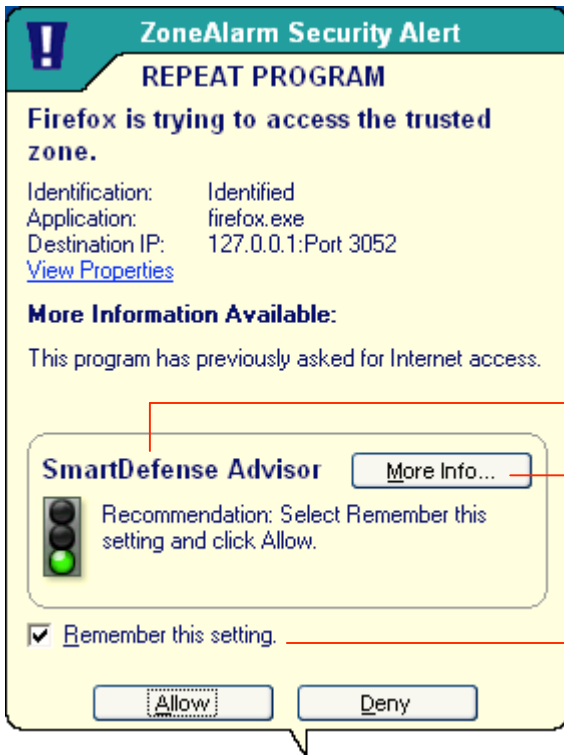
If you're on your home, business, or other private network, you can put that network in the Trusted Zone. This lets you share files and resources with others on the network

Program Alerts

Program alerts tell you that a program on your computer is trying to access the Internet. Many common programs, like e-mail (e.g., Outlook®, Outlook Express®) and browsers (e.g., Internet Explorer®), need Internet access.

However, malicious software (“malware”) or spyware may try to connect to the Internet in order to send your information to a hacker.

When you see a program alert, look for a recommendation in the SmartDefense Advisor box.



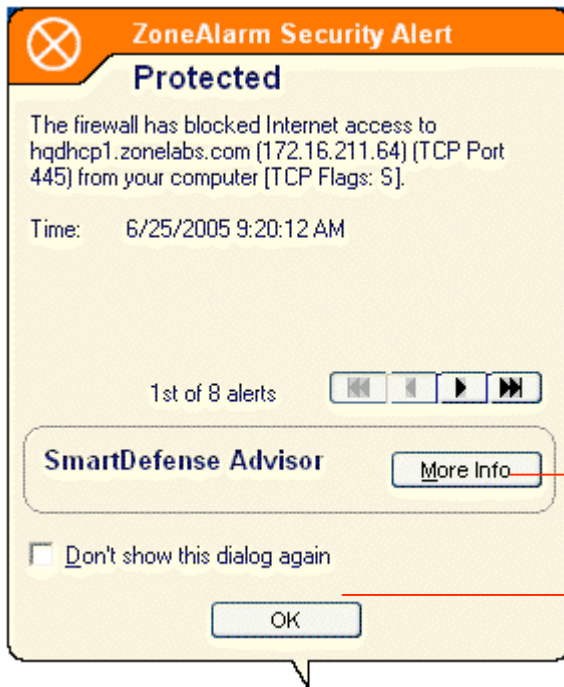
ZoneAlarm® Internet Security Suite has identified the program, and recommends that you allow it to access the Internet.

If no information is available, click **More Info** for help.

Select “Remember this setting” to have ZoneAlarm Internet Security Suite remember your answer so that you won’t see an alert for this program again.

Firewall Alerts

Firewall alerts tell you that ZoneAlarm® Internet Security Suite has blocked access to your computer. These can be caused by Internet hackers scanning for victims, or sometimes by normal traffic on a home or business network. In either case, you're protected.



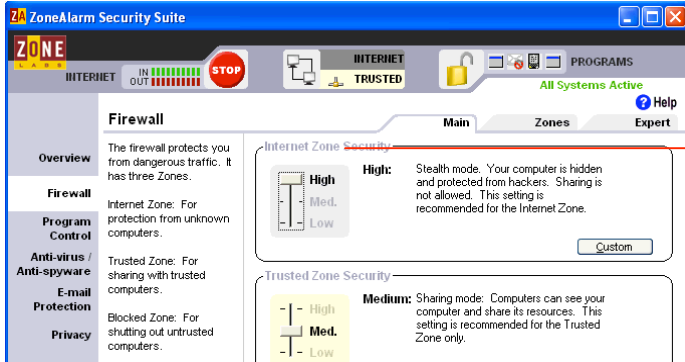
Firewall alerts are informational only. Click **OK** to close the alert box, or click **More Info** to learn more about the type of traffic that was blocked.

Select this if you don't want to see any more firewall alerts.

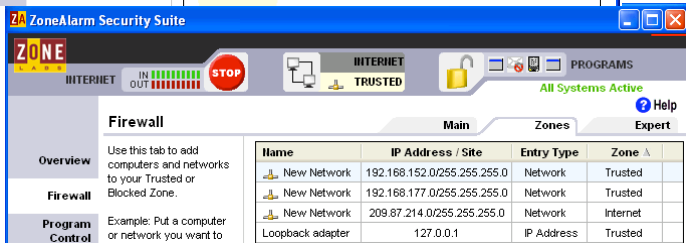
The ZoneAlarm® Internet Security Suite firewall will protect you silently.

If you are on a home or business network, and you are seeing numerous firewall alerts, they may be caused by the computers on your network trying to contact your computer in order to share files, printers, or other resources.

To allow sharing among computers on your home or business network:



Make sure the Security Level of the of the Trusted Zone is set to Medium.

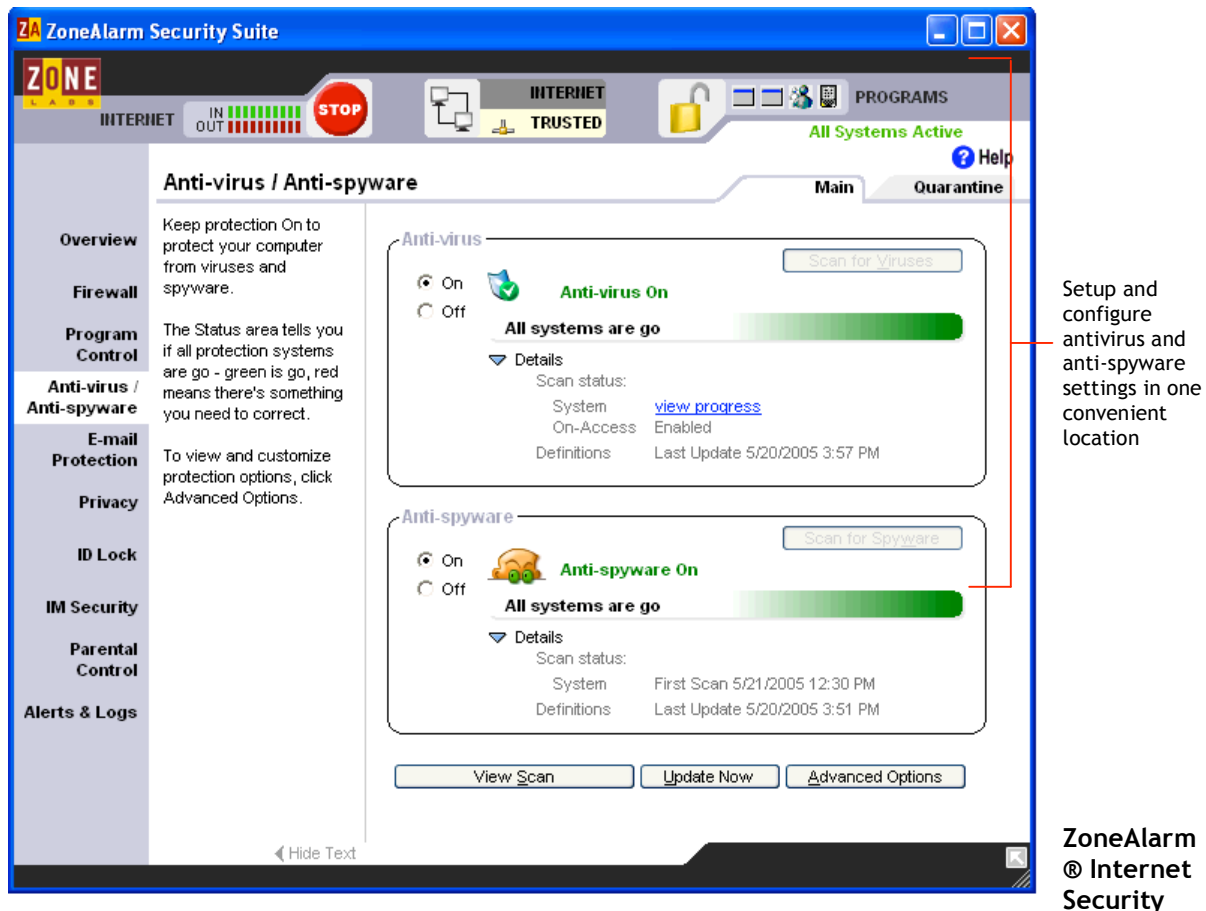


Make sure your network is in the Trusted Zone

Protect Yourself from Viruses and Spyware

ZoneAlarm® Internet Security

Suite provides integrated antivirus and anti-spyware and protection that automatically prevents, detects and treats viruses and spyware.



Suite Help

ZoneAlarm® Internet Security Suite includes complete documentation in an easily accessible HTML-based help system. The help system includes detailed information for using and programming all the features of ZoneAlarm® Internet Security Suite.

To access the in-product help files, do one of the following:

1) With your ZoneAlarm product open, press the F1 key.

OR

2) Click **Help** in the upper-left corner of the user interface.

Support Information

Technical Support (technical and functional problems)

<http://www.zonelabs.com/store/content/support/support.jsp>

Customer Support† (registration/license issues, replacements, refunds)

If you purchased this product at a retail store. . .(To be completed)

ZoneAlarm® Internet Security Suite System Requirements

OS*: Microsoft® Windows® ME/2000 Pro/XP

CPU: Pentium® III 450 MHz or higher

RAM (Windows 98SE/ME): 48 MB

RAM (Windows 2000 Pro): 64 MB

RAM (Windows XP): 128 MB

Hard Drive Space: 50MB of available hard-disk space

Video: The ideal resolution for Zone Labs security software is 1024 x 768 or higher. Some software screens might not display properly at resolutions of 800 x 600 or lower.

Windows-compatible keyboard and mouse

Internet Access

Supported protocols for e-mail protection:

POP3 (incoming only)

IMAP4 (incoming only)

SMTP (outgoing only)

HTTP (with outlook and outlook express only)

* Some ZoneAlarm features will not work on Windows 98SE/ME due to technical limitations of the operating system